Highlights

BEA Overview

BEA Lease Status

2012 Federal Employee Viewpoint Survey Results

Timeliness

Improving Statistics
Overview

• BEA is the nation's economic accountant
  • Double entry comprehensive picture of economy developed during Great Depression
  • National, International, Industry and Regional Products
  • Mainly data from other agencies
• BEA's data are hard-wired into economic policy, business planning, and affect every American that owns a home, invests or buys goods and services
  • Federal budget impact
  • Monetary policy
  • Allocation of Federal Funds
• BEA mission is the efficient and objective production of accurate, timely, and relevant economic statistics
  • Tracking the economic recovery (GDP, Quarterly International Investment Position, Quarterly GDP by Industry, etc.)
  • IT Successes - Recent Digital Government Award
  • EVS – Second highest score in Department; rated a “Best Place to Work”
ACTION ITEM: Status on BEA Lease

TARGET: $750K/year based on space reduction in 2016

ACTUAL: TBD

STATUS

• Lease expires June 2013
  • Projected savings from 15,000 sq. ft. reduction in reconfigured/new space
  • Moving/reconfiguring requires substantial funding ($10-$14M out of total budget of $90+M)

• WHAT’S NEW:
  • GSA is on track to sign three-year extension in May
  • Prospectus for long-term lease approved by House and Senate
  • Will compete new long-term lease beginning fall 2013
  • Will occupy reconfigured/new space in 2016

RISK

• Extended lease cost will be approximately $0.6M in FY13 and $2.9M in FY14
• Current negotiated utility rates likely to increase
• GSA requires funding committed for move/reconfiguration prior to competition

MITIGATION

• Required resources will be identified and requested in FY 15 budget
• Work with DOC and GSA to fund move/reconfiguration
• Pursue most cost-effective solution over life of lease

![Real Property Cost Savings](image-url)
MEASURE: Percent quarterly progress toward addressing employee engagement issues highlighted by EVS

STATUS
• Rated a “Best Place to Work” (ranked 48th out of 292 agency sub-components)
  • Achieved second highest score within DOC and exceeded government-wide scores
• In Q2, published aggregate results and summary on intranet
• Distributed directorate-level results and devised action plan; established change committees
• Finalized previous change committee recommendations on Awards and Recognition Program
• Exploring quarterly survey to measure employee satisfaction and engagement

RISK
• Reduced morale caused by budget reductions, reorganizations, pay and hiring freezes, limited bonuses, and low public impression of federal employees

MITIGATION
• Send positive message that employee satisfaction and engagement are important and critical to success

% Positive Responses: OPM Aggregate Employee Engagement Index and Components

Internal Use Only
**MEASURE:** Percent of on-time delivery of statistics

**TARGET:** 100% of 14 releases on time

**ACTUAL:** 100% on time, with 2 accelerations

**STATUS**

- Issued all 14 data releases on time
- Accelerated releases:
  - Annual 2012 statistics of International Investment Position (IIP) by 3 months
    - Released as part of new quarterly IIP available in March
  - Monthly U.S. International Trade in Goods and Services by average of 5 days

**RISK**

- Continued progress on IT modernization essential to maintain on-time delivery of statistics
- Impact of budget cuts to Census and other federal data providers on timely receipt of source data that are vital inputs to many key statistics

**MITIGATION**

- Reallocate base funding to update IT systems

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**Timeliness of Data Releases: 14 Releases in Q2**

- On Time Releases: 12
- Accelerated Releases: 2
**MEASURE:** Percent of quarterly progress toward annual milestones for improving national, international, regional, industry statistics

**TARGET:** Annual Target = 100%

**ACTUAL:** Cumulative Quarterly Progress = 64%

**STATUS**
- Released quarterly U.S. international investment position for the first time; these data address a gap revealed by the financial crisis and address IMF and G-20 post financial crisis recommendations
- Submitted data on income distribution for OECD/Eurostat publication
- Developed estimates that will be incorporated in the July 2013 NIPA Comprehensive revision
  - Will provide more comprehensive and accurate estimates of investments in innovation and intangibles and pensions, and less volatile estimates of financial services prices
- Produced experimental state-level estimates of Personal Consumption Expenditures for internal executive review, marking major milestone in providing new measures of consumer spending on state-by-state basis

**RISK**
- Impact of budget cuts to BEA, Census, BLS, and other statistical agencies

**MITIGATION**
- Collaborate with ESA, Census, and other statistical agencies to focus scarce resources on highest priority core statistics

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**Cumulative Progress Toward Annual Goal**

- FY2011 Q1: 0%
- FY2011 Q2: 10%
- FY2011 Q3: 20%
- FY2011 Q4: 30%
- FY2012 Q1: 40%
- FY2012 Q2: 50%
- FY2012 Q3: 60%
- FY2012 Q4: 70%
- FY2013 Q1: 80%
- FY2013 Q2: 90%
- FY2013 Q3: 100%
**MEASURE:** Quarterly number of teleworked hours  
**TARGET:** Increase in teleworked hours  
**ACTUAL:** Year over year increase = 42%

**STATUS**
- Highlighted Telework policies, applications, and training links  
- Enhanced resources to expand telework opportunities  
- Promoted Telework Week  
- Increased teleworked hours by 42% from Q2 of FY 2012  
- Teleworked 8660 hours in Q2

**RISK**
- Reduced morale caused by budget reductions, reorganizations, pay and hiring freeze, limited bonuses, and low public impression of federal employees

**MITIGATION**
- Send positive message that employee satisfaction and engagement are important and critical to success
**MEASURE:** Quarterly Accuracy Index

**TARGET:** >83%

**ACTUAL:** 86%

**STATUS**

- Exceeded accuracy target in 2012Q4 despite significant challenges in measuring the volatile defense spending, inventories, and international trade components of GDP.
  - Provided additional explanatory information resulting in remarkably well-done press coverage.

**RISK**

- Lowered accuracy of advance GDP estimates during recessions and early stages of recovery

**MITIGATION**

- Address potential biases and noise in statistics
- Collaborate with Census, Federal Reserve Board, BLS, IRS, and other data suppliers to address gaps revealed by recession
MEASURE: Expanding accounts: % annual strategic plan milestones completed in current quarter to better measure health care, innovation, and intangibles

TARGET: Annual target = 100%

ACTUAL: Cumulative Quarterly Progress = 50%

STATUS
- Expanded measurement of intangibles and innovation through the incorporation of investments in R&D and investments in artistic intangibles (movie rights, music, TV serials, books, and plays) in GDP
- Continued efforts to estimate impacts of incorporating alternative health-care price indexes on real GDP by industry
- Completed first installment of multi-year effort to improve measures of spending and prices for Medicare beneficiaries: expands coverage of medical care price indexes to 86% of overall spending

RISK
- As BEA approaches implementation of work on innovation, resources currently devoted to IT modernization will need to be reallocated back to these projects
- Progress is dependent in part on continued successful collaboration with BLS and Census

MITIGATION
- Worked with ESA and OS to address budget constraints to allow reallocation of resources to support health and innovation implementation and other statistical priorities, as well as IT modernization
- Engage with other agencies on plans and progress in support of innovation statistics
**MEASURE:** Combined response rate for two quarterly direct investment surveys  
**TARGET:** 80%  
**ACTUAL:** 74%

**STATUS**  
- Response rates are lower in this quarter as many companies receive 15-day extension on filing deadline in final quarter of their fiscal year  
- Will attain more complete coverage by time revised estimates are published

**RISK**  
- Low response rates during economic downturns, especially from smaller and less successful firms

**MITIGATION**  
- Maintain regular contact with survey respondents to boost compliance
**MEASURE:** Percent electronic filing of international investment and services surveys

**TARGET:** 80%

**ACTUAL:** 88%

**STATUS**
- Exceeded target through efforts to expand e-filing
- Improved accuracy, reduced response burden, and increased timeliness
- Increased E-file rates in this quarter as 2012 BE-12 benchmark survey is submitted

**RISK**
- E-filing rates may suffer among small firms, where costs of converting from paper are higher and benefits lower

**MITIGATION**
- Reach out to survey respondents to maintain and raise e-file rates
- Partner with ITA and Census to promote e-filing at trade shows and other events

![Electronic Filing of International Surveys](chart.png)
**MEASURE:** Major market news citations  
**TARGET:** 3700 citations per quarter  
**ACTUAL:** 4,135

**STATUS**  
- BEA and Census statistics, along with National Weather Service forecasts, are among DOC’s most visible products.  
- Increased page views of Blog by 9%.  
- Reached 235 print publications across U.S., including national and regional daily and weekly publications and trade journals.

**RISK**  
- Less accurate reporting on economy without continued outreach to media.

**MITIGATION**  
- Work closely with media to help them understand wealth of detail, uses for, and meaning behind economic statistics.

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**Number of Market News Citations**

**Page Views of BEA Blog**
**MEASURE**: Customer Service / Satisfaction with BEA products: Web site customer survey

**TARGET**: 84% of responses “above average”

**ACTUAL**: 88% of responses “above average”

**STATUS**
- Created online tutorials for accessing and using regional economic data
- Initiated redesign of Web site using topic-driven information architecture
  - Designed templates
  - Identified topics
  - Designed structure based on recommendation of usability experts
- Released articles, blogs, FAQs and gave briefings to customers and the press detailing improved methodologies for key GDP components to be released with 2013 NIPA Comprehensive Revision in July 2013

**RISK**
- Eroding Web site usability and customer satisfaction if not updated in response to changing technologies and user needs

**MITIGATION**
- Continued creation of new online tutorials for how to access and use economic data
- Create more web presentations allowing self-service training for customers

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**Note**: On a 1-10 scale survey, with 1 = very dissatisfied and 10 = very satisfied, the percentage reflects a rating of 6 and above.
**MEASURE:** Average time to fill career positions  
**TARGET:** 80 Days  
**ACTUAL:** 84 Days

### Average Number of Days

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Step 2</th>
<th>Step 3</th>
<th>Step 4</th>
<th>Step 5</th>
<th>Step 6</th>
<th>Step 7</th>
<th>Step 8</th>
<th><em>Step 9</em></th>
<th><em>Step 10</em></th>
<th><em>Step 11</em></th>
<th>Av Total FY13 Q2</th>
</tr>
</thead>
<tbody>
<tr>
<td>SF-52 to HR; Draft JOA</td>
<td>Hiring Manager Approve JOA</td>
<td>JOA on USAJobs</td>
<td>Receive Apps &amp; Notify</td>
<td>Eval Apps, Rate, Rank, &amp; Notify</td>
<td>Issue Certs &amp; Notify</td>
<td>Review Apps &amp; Interview</td>
<td>Tentative Job Offer, Accept, Security Info</td>
<td>Docs to OSY, Fingerprint, eQIP</td>
<td>Official Job Offer, Accept, &amp; Notify</td>
<td>EOD</td>
<td></td>
</tr>
<tr>
<td>BOCHRDA</td>
<td>BEA</td>
<td>BOCHRDA</td>
<td>BOCHRDA</td>
<td>BOCHRDA</td>
<td>BOCHRDA</td>
<td>BEA</td>
<td>BOCHRDA</td>
<td>OSY</td>
<td>BOCHRDA</td>
<td>Applicant</td>
<td></td>
</tr>
</tbody>
</table>

| Average # of Calendar Days | 2.14 | 4.43 | 1.71 | 10.29 | 14.43 | 0.43 | 35.29 | 0.14 | 0.00 | 7.86 | 15.14 | 84.00 |

| Census Standard for Average # of Calendar Days | 5 | 1 | 1 | 10 | 14 | 1 | 30 | 1 | 2 | 1 | 14 | 80 |

### YTD Hiring Actions

<table>
<thead>
<tr>
<th>Total # of Complete Hiring Actions</th>
<th>Within 80 Days</th>
<th>FY13 Q2</th>
<th>FY13 Q1</th>
<th>FY12 Q4</th>
<th>FY12 Q3</th>
<th>FY12 Q2</th>
</tr>
</thead>
<tbody>
<tr>
<td>#</td>
<td>%</td>
<td>Av Days</td>
<td>+/- previous quarter</td>
<td># Hires</td>
<td>Av Days</td>
<td>+/- previous quarter</td>
</tr>
<tr>
<td>15</td>
<td>7</td>
<td>47%</td>
<td>84</td>
<td>-11.4</td>
<td>7</td>
<td>95.40</td>
</tr>
</tbody>
</table>

*Note: Steps 9 through 11 are performed concurrently; thus, the average number of days from offer to EOD is less than the sum of the steps. In some cases, step 1 occurs after EOD.*
MEASURE: Succession Planning

STATUS
• Participated in Chief Human Capital Officers’ Strategic Leadership Succession Planning
• Conducted performance-based budget analyses of all programs, associating mission critical positions with agency goals
• Determined priority areas for expansion of Commerce Learning Center
• Graduated 38 employees from Mentoring Program (employee/supervisory tracks)
• Exploring use of OHRM succession planning tool per 2011 Succession Plan

RISK
• Constantly changing economy
• Relevance of economic accounts
• Sustained expertise and employee satisfaction

MITIGATION
• Sustain Bureau knowledge
• Increase retention
• Position emerging leaders to succeed
IT Portfolio Management Schedule

For Near Term Shared Service Candidates

IT Security

1. Install Enterprise Continuous Monitoring and Operations (ECMO). (August FY2013)
2. Fully Implement ECMO. (October 2014)

Colors indicate whether the milestone is on/off schedule.
**MEASURE:** Cyber Security: technical security controls “TOP 5”  
**TARGET:** 100% of moderate/high impact systems with “top 5” fully implemented  
**ACTUAL:** 100%

**STATUS**  
Technical security controls that comprise “Top 5”:
- 1 of 1 system has CM-6 (Secure Configurations) in place (100%)
- 1 of 1 system has RA-5 (Vulnerability Scanning) in place (100%)
- 1 of 1 system has SI-2 (Flaw Remediation) in place (100%)
- 1 of 1 system has CP-4 (Contingency Plan Testing) in place (100%)
- 1 of 1 system has SC-7 (Boundary Protection) in place (100%)
- 1 of 1 system has all Top 5 implemented (100%)

**Related Special Project**
- Application Whitelisting
- HSPD12 logical access control rollout in progress.

**Significant Developments**
- Independent assessment found top 5 controls to be designed correctly, operating effectively, and producing intended results.
- Bureau has MTIPS/Einstein 2 in place. Bureau is working with other statistical bureaus to develop MOU for Einstein 3 implementation.
- PII Leakage protection in place.
MEASURES: Plan of Action Milestones (POA&Ms) and Authorization to Operate
TARGET: 100% of systems with valid ATOs; 100% of POA&Ms closed on time
ACTUAL: 100%

Performance Measures:
• Percentage of systems with valid Authority to Operate (ATO)
• Percentage of Plan of Action and Milestones (POA&Ms) closed on time
• Number of POA&Ms that are Open, Delayed

Targets:
• 100% of systems with valid Authority to Operate (ATO)
• 100% of Plan of Action and Milestones (POA&Ms) closed on time

STATUS
• 0 total POA&Ms Open at the beginning of the quarter
• 2 POA&Ms opened during quarter for completion in Aug and Dec 2013
• 100% of systems with valid ATO / 1 total # of systems
• # of total POA&Ms open at the beginning of each quarter:

<table>
<thead>
<tr>
<th></th>
<th>2012 Q2</th>
<th>2012 Q3</th>
<th>2012 Q4</th>
<th>2013 Q1</th>
<th>2013 Q2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

% of POA&Ms Closed on Time

# of POA&Ms Open, Delayed

No Delays

# of POA&Ms Open in Low, Moderate, High Systems